

Renault openR link



system update guide by FOTA

Thanks to **FOTA** (Firmware Over The Air) technology, your vehicle can be updated remotely.

This technology allows the vehicle's safety and performance to be maintained at the highest level, while eliminating the need for the driver to visit the workshop.

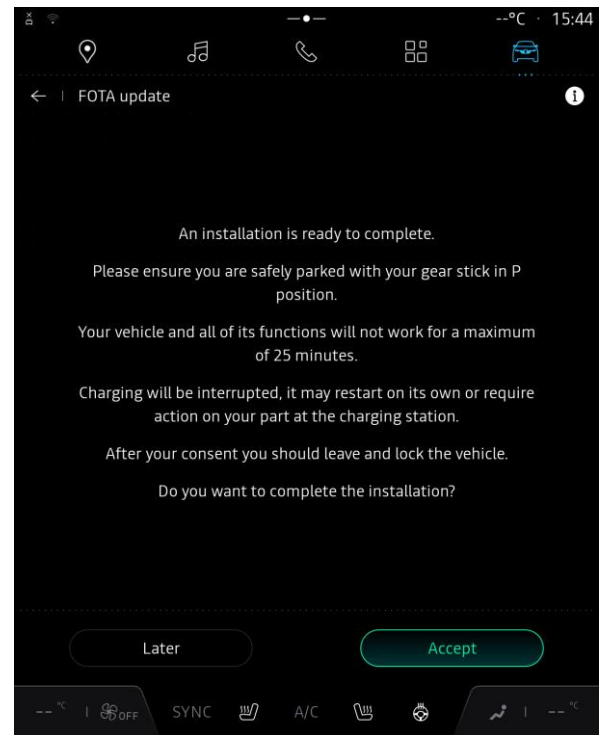


installation guide
of the openR link system

how to update?

The **download** and **installation phases** of the update require that the engine is switched on and that your vehicle is located in a geographical area covered by a mobile network.

1. As soon as a **new update is available**, the car automatically **downloads** it while you are driving, without affecting your safety. If you switch off the engine before the update is complete, the download is interrupted and resumed the next time you start the car.
2. When the update is ready to be installed, a **message on the multimedia screen** appears when you switch off the ignition.
3. You then simply **accept and exit** the vehicle and the update can proceed. Refer to the instructions on the multimedia screen regarding the conditions for updating and using the vehicle. You will be given the exact time for each update.



The content and instructions vary depending on the update and can be viewed on the multimedia screen.

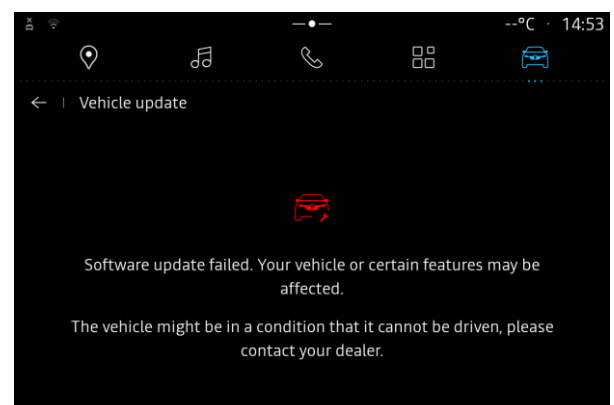
4. Back in the vehicle, a new message on the multimedia screen will confirm the success of the installation.

Note: if you wish to postpone the update "later", the message will appear at each engine shutdown until the end of the FOTA campaign (1 to 6 months).

the update failed, what should I do?

If the update fails, a message will appear on your screen. **You can continue to use your vehicle without restriction.** Further attempts will be made without requiring any action on your part other than **accepting the installation when the message appears** on your multimedia screen.

However, in very rare cases, if the message "Software update failed. Your vehicle or certain features may be affected" appears on the multimedia screen, please contact your dealer in order to reset your system and to make future updates possible.



For more information, including how to manually search for updates, please refer to the vehicle manual.